



Hoskin Scientific Ltd.
Unit 5 - 3280 South Service Road W, Oakville, ON, L6L 0B1
Phone: (905) 333-5510
www.hoskin.ca

Hoskin Scientific Limited, for over 70 years, has been a supplier of testing and monitoring instrumentation to the Canadian market. With offices in Vancouver, Edmonton, Oakville and Montreal our customers are able to receive local sales and technical expertise for a wide variety of products, rentals and service. We focus on three major markets: Environmental Monitoring, Geotechnical & Materials Testing, and Test & Measurement Instrumentation.

Title – SERVICE TECHNICIAN

Reporting to: Service & Rental Manager

Summary:

The Hoskin Service Team supports a wide range of equipment covering the environmental, geotechnical and instrumentation markets. Based in our Oakville office, your main duties will include working on a variety of equipment, effectively troubleshooting equipment independently, quoting/following up with customers and being a good representative of the company's service efforts.

Description of Job Responsibilities:

- Work safely and in alignment with all health & safety regulations.
- Be knowledgeable on multiple Hoskin products. (Internal and factory training will be provided.)
- Communicate electronically and/or via phone with Hoskin's customers and manufacturers to help troubleshoot customer's devices.
- Quote repairs, lead times and terms to all customers and schedule follow ups as required.
- Perform calibrations and repairs correctly, on budget and in a timely fashion.
- Be a reliable service resource for external and internal customers
- Work is generally based in our Oakville location, travel to customers or training will be required.
- Other duties as required by Hoskin management.

Requirements and Skills:

- Manage and prioritize tasks in a fast-paced environment
- Work with our CRM program and related systems to capture customer information and service activity.
- Strong troubleshooting skills with an ability to work through service manuals and schematics.
- Knowledge of component level repairs and soldering skills is an asset.
- Post-secondary education in Electronics/Instrumentation or related disciplines required.
- Management goals/experience and or management courses would be a definite asset.

- Must present and communicate in a professional manner.
- Positive attitude is essential
- Excellent verbal and written communication skills in English.
- Efforts are required to maintain existing business and seek new business
- Must be organized with good time management skills.
- Possess proven analytical/problem solving solutions for the customer and the company.
- Computer proficiency in Windows and Microsoft applications.
- Must be self-motivated and able to work independently and in a team environment to meet or exceed goals.

We offer a competitive remuneration package and a full range of benefits. Salary is commensurate with education and experience. Interested candidates should send their resume in confidence to:

Hoskin Scientific Ltd.
Unit 5 - 3280 South Service Road W,
Oakville, ON, L6L 0B1
Re: Oakville Service Tech position
Email: sdalby@hoskin.ca