



Hoskin Scientific Ltd.  
3735 Myrtle Street, Burnaby, BC, V5C 4E7  
Phone: (604) 872-7894, Fax: (604) 872-0281  
[www.hoskin.ca](http://www.hoskin.ca)

Hoskin Scientific Limited, for over 70 years, has been a supplier of testing and monitoring instrumentation to the Canadian market. With offices in Vancouver, Edmonton, Oakville and Montreal our customers are able to receive local sales and technical expertise for a wide variety of products, rentals and service. We focus on three major markets: Environmental Monitoring, Geotechnical & Materials Testing, and Test & Measurement Instrumentation.

#### Title – SERVICE TECHNICIAN

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Reporting to: Service & Rental Manager

#### Summary:

The Hoskin Service Team supports a wide range of equipment covering the environmental, geotechnical and instrumentation markets. Based in our Burnaby office, your main duties will include working on a variety of equipment, effectively troubleshooting equipment independently, quoting/following up with customers and being a good representative of the company's service efforts.

#### Description of Job Responsibilities:

- Work safely and in alignment with all health & safety regulations.
- Be knowledgeable on multiple Hoskin products. (Internal and factory training will be provided.)
- Communicate electronically and/or via phone with Hoskin's customers and manufacturers to help troubleshoot customer's devices.
- Quote repairs, lead times and terms to all customers and schedule follow ups as required.
- Perform calibrations and repairs correctly, on budget and in a timely fashion.
- Be a reliable service resource for external and internal customers
- Work is generally based in our Burnaby location, some travel to customers or training will be required.
- Other duties as required by Hoskin management.

#### Requirements and Skills:

- Manage and prioritize tasks in a fast paced environment
- Work with our CRM program and related systems to capture customer information and service activity.
- Strong troubleshooting skills with an ability to work through service manuals and schematics.
- Knowledge of component level repairs and soldering skills is an asset.
- Post-secondary education in Electronics or related disciplines would be a definite advantage.
- 3 – 5 years of industry related experience is an asset.

- Must present and communicate in a professional manner.
- Positive attitude is essential
- Excellent verbal and written communication skills in English.
- Efforts are required to maintain existing business and seek new business
- Must be organized with good time management skills.
- Possess proven analytical/problem solving solutions for the customer and the company.
- Computer proficiency in Windows and Microsoft applications.
- Must be self-motivated and able to work independently and in a team environment to meet or exceed goals.

We offer a competitive remuneration package and a full range of benefits. Salary is commensurate with education and experience. Interested candidates should send their resume in confidence to:

Hoskin Scientific Ltd.  
3735 Myrtle Street,  
Burnaby, BC, V5C 4E7  
Re: Vancouver Service Tech position  
Email: [clangley@hoskin.ca](mailto:clangley@hoskin.ca)